

# MANAGED AGENT

TAKING AWAY THE HASSLE OF COMPLIANCE TRAINING.



**Compliance training can be a major headache for businesses – particularly if you are operating multiple sites and trying to cope with multiple suppliers. Delegating responsibility to individual sites means less control of overall costs, while using different training suppliers at different sites can raise training quality control issues.**

How can you be sure everyone's been trained in exactly the same way? How do you ensure working practices are exactly the same? How do you maximise time and budget with different demand at different locations?

Whether you operate from a single site or from several locations, The National Skills Academy for Food & Drink's Managed Agent service is specifically designed to help you overcome these hassles - freeing up more time for training managers, learning and development co-ordinators or other HR staff to concentrate on more pressing priorities.

Already proven with major employers, including one of the UK's leading soft drinks companies, the Managed Agent service leverages the Academy's network of Industry Approved training providers, including expert compliance trainers and specialist niche providers with extensive food & drink knowledge and experience.

## A completely managed training schedule

Working with you to determine your precise training requirements and identify training demands across all your sites, we provide you with a completely managed training schedule with a single dedicated contact at an agreed price and subject to rigorous quality and performance standards.

We remove all the hassle of sorting courses – from liaising with chosen providers to arranging dates and times suiting the preferences of your sites. We confirm the on-site or off-site venue booking, arrange the trainee invites, confirm attendance levels and issue resulting certification.

Day-to-day course management and reporting is all handled by digital interaction with comprehensive face-to-face quarterly meetings and annual reports that detail attendance levels, trainee satisfaction levels and full records of training progress at both site and company level – providing you with a full audit trail with minimum fuss.

Course demand and course scheduling both stay under your control – meaning no budget surprises as everything is planned for, agreed and known at the start. You can then leave it up to us to deliver, safe in the knowledge that the total cost of compliance training is contained and maximised.



The Managed Agent service is your chance to make better use of your time and training budgets. You'll be safe in the knowledge that all compliance training is best in class.